Intercept Survey Results

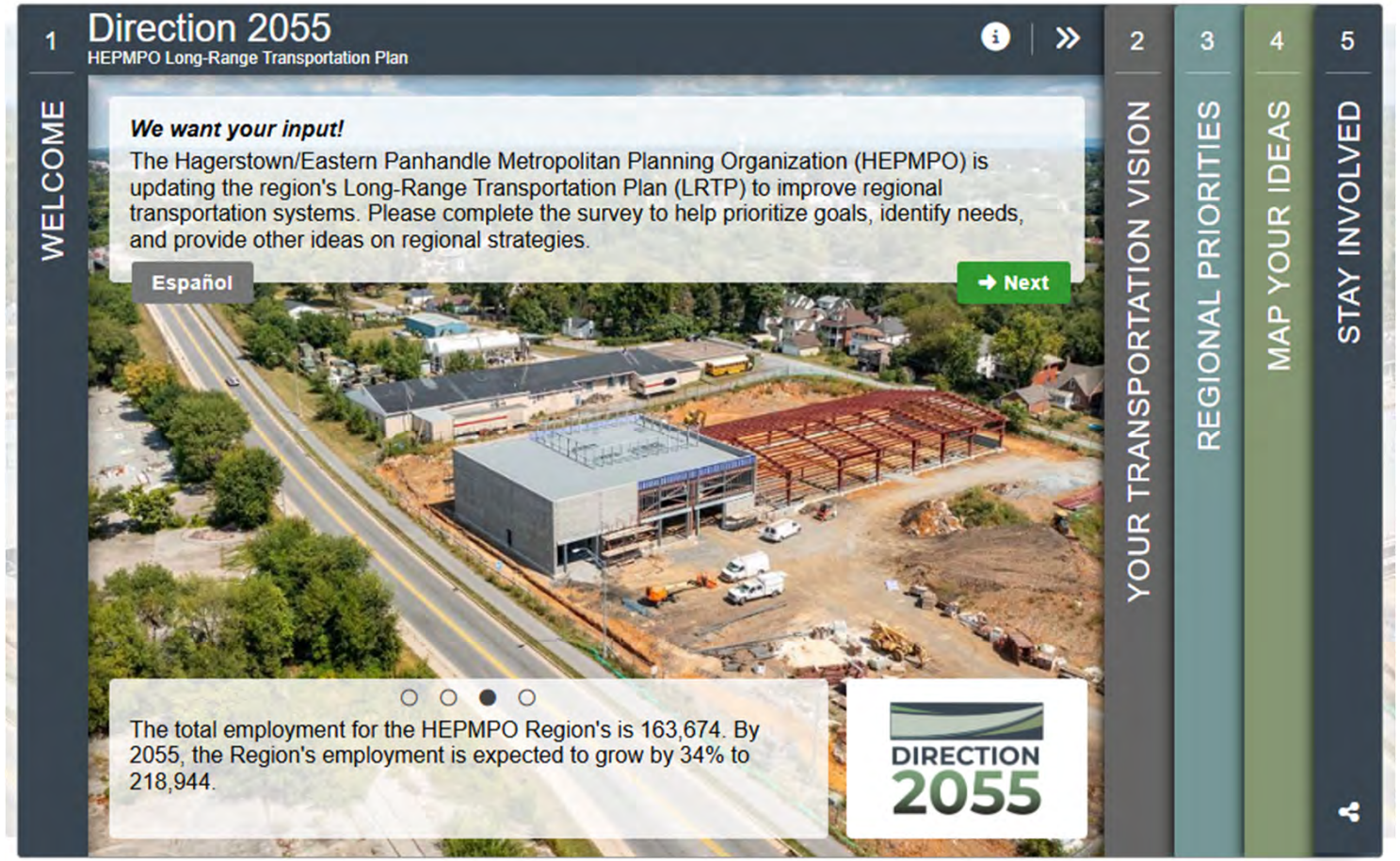
LRTP Intercept Survey

- Opened: June 24th
- Closed: July 15th

❖ **264 Participants**
  ❖ **19 Spanish Responses**

❖ **243 Participants (April)**

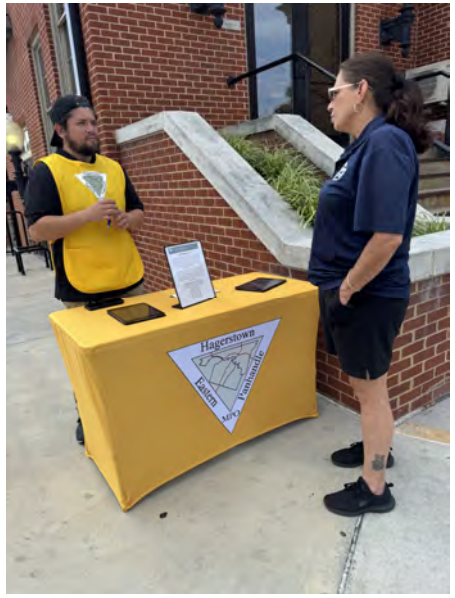
❖ **Total 507 Participants**

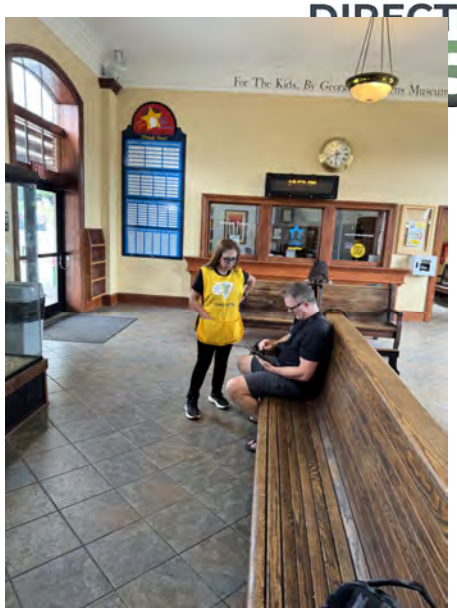


Intercept Survey

- 8 Locations
  - Focus on areas with higher minority population

Location	Address	City	County
WCT Bus Transfer Station	123 West Franklin Street	Hagerstown	Washington
Washington County Free Library	100 South Potomac Street	Hagerstown	Washington
Hagerstown Public Square	Potomac / Washington Street	Hagerstown	Washington
Hagerstown Housing Authority	W. Baltimore / Meritus Park	Hagerstown	Washington
Sav-A-Lot	205 Eagle School Road	Martinsburg	Berkeley
Caperton Train Station	229 East Martin Street	Martinsburg	Berkeley
Martinsburg-Berkeley County Public Library	101 West King Street	Martinsburg	Berkeley
Charles Town Library	200 East Washington Street	Charles Town	Jefferson



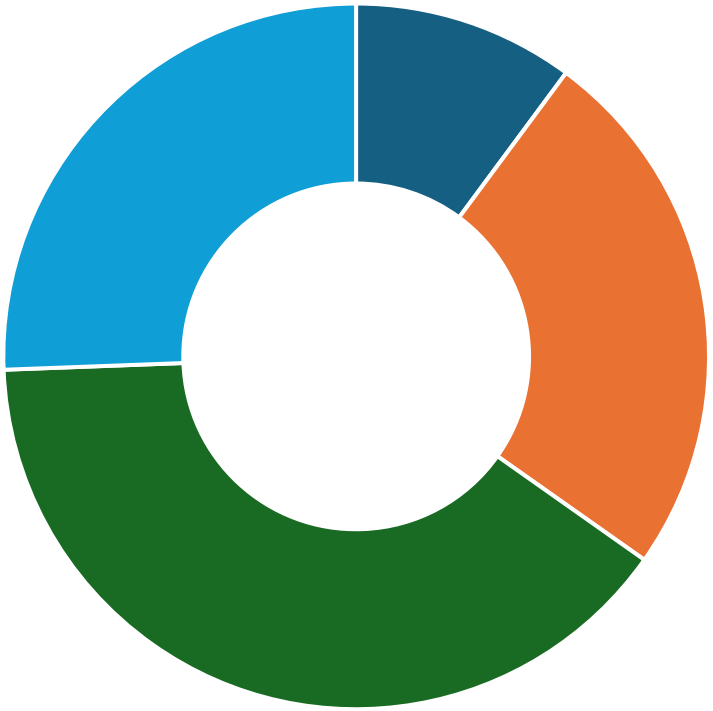




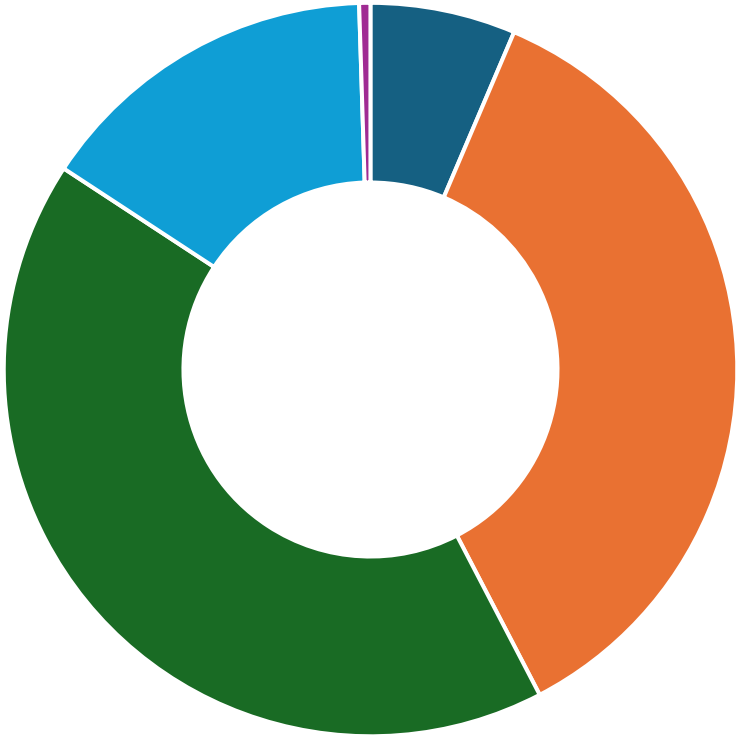


LRTP Intercept Survey - Participants

How Long have you lived in Region



What is your age



LRTP Intercept Survey - Vision

Theme	Description

1. Expanded Bus Routes & Coverage	Bus service:
	• Extended to underserved neighborhoods
	  • McCleary Hill,
	• Additional routes to surrounding cities
	  • Frederick, Martinsburg
	• Service to rural/outlying areas

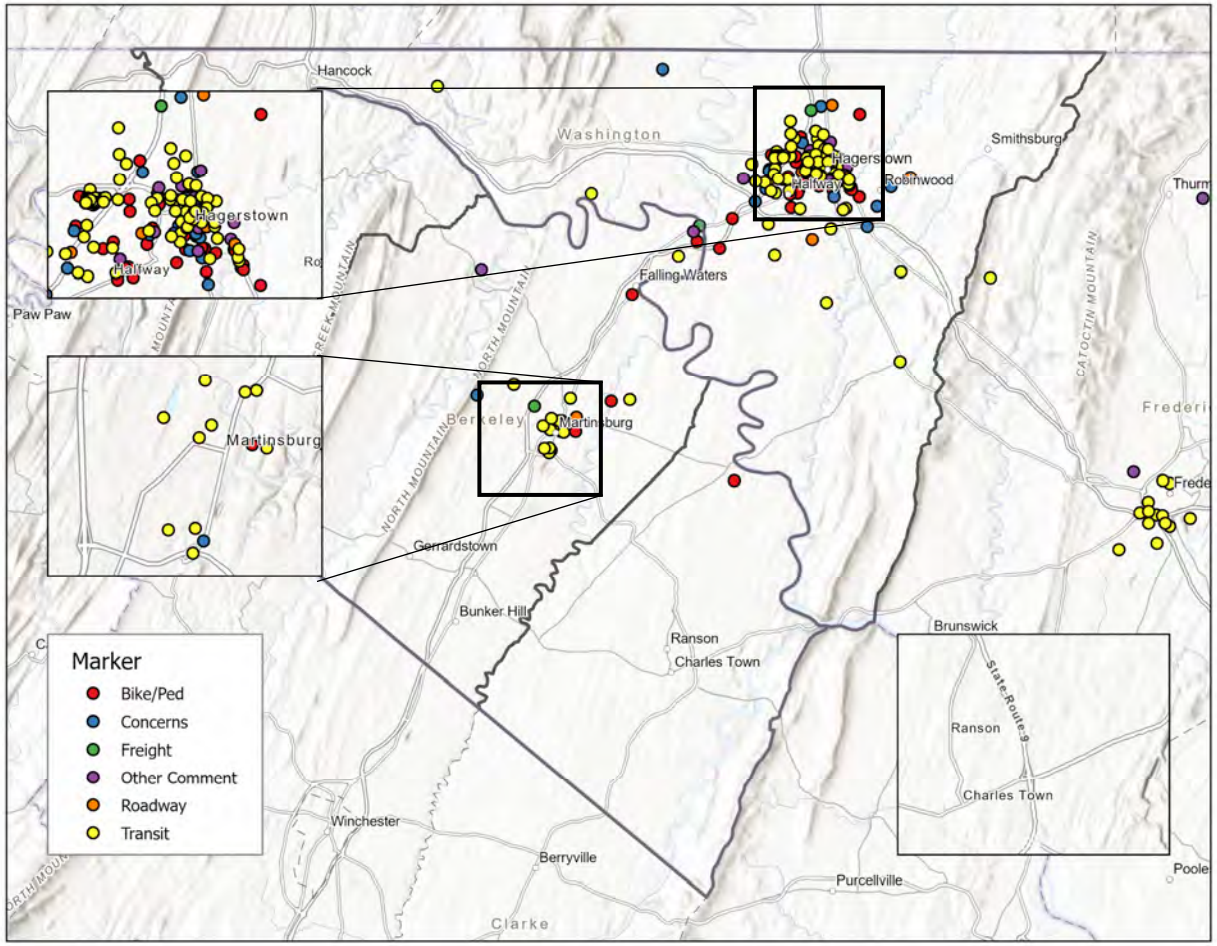
2. Extended Service Hours	Accommodate workers with non-traditional schedules: • Sunday service • late-night/overnight routes
3. Regional Connectivity	Transportation links: • Between cities in the region • Connections to DC Metro, Maryland, Virginia, and neighboring counties
4. Sidewalk & Pedestrian Infrastructure	Requests for • More sidewalks, • Repairs to existing sidewalks, • Netter crosswalks • accessible paths for disabled individuals
5. Road & Infrastructure Improvements	Concerns about potholes, road conditions, traffic congestion, and need for road widening/expansion.
6. Affordability & Accessibility	Need affordable options accessible to working class, elderly, and disabled. • Transportation costs are a barrier • Uber is too expensive for many

Theme	Description
7. Service for Vulnerable Populations	Emphasis on transportation needs for elderly, disabled, and those without vehicles to access medical care, jobs, and essential services.
8. Healthcare Access	Reliable transportation to hospitals and medical appointments.
9. Safety & Security	• safety at bus stops/hubs, • homelessness and drug activity at transit locations, • passenger safety
10. Service Frequency & Reliability	• More frequent bus service (beyond hourly) • Improved scheduling
11. Bus Stop Amenities	Need for: • better shelters • signage • seating • weather protection at bus stops.
12. Commuter Rail/Metro Expansion	Rail Connections: • DC area • Surrounding regions.

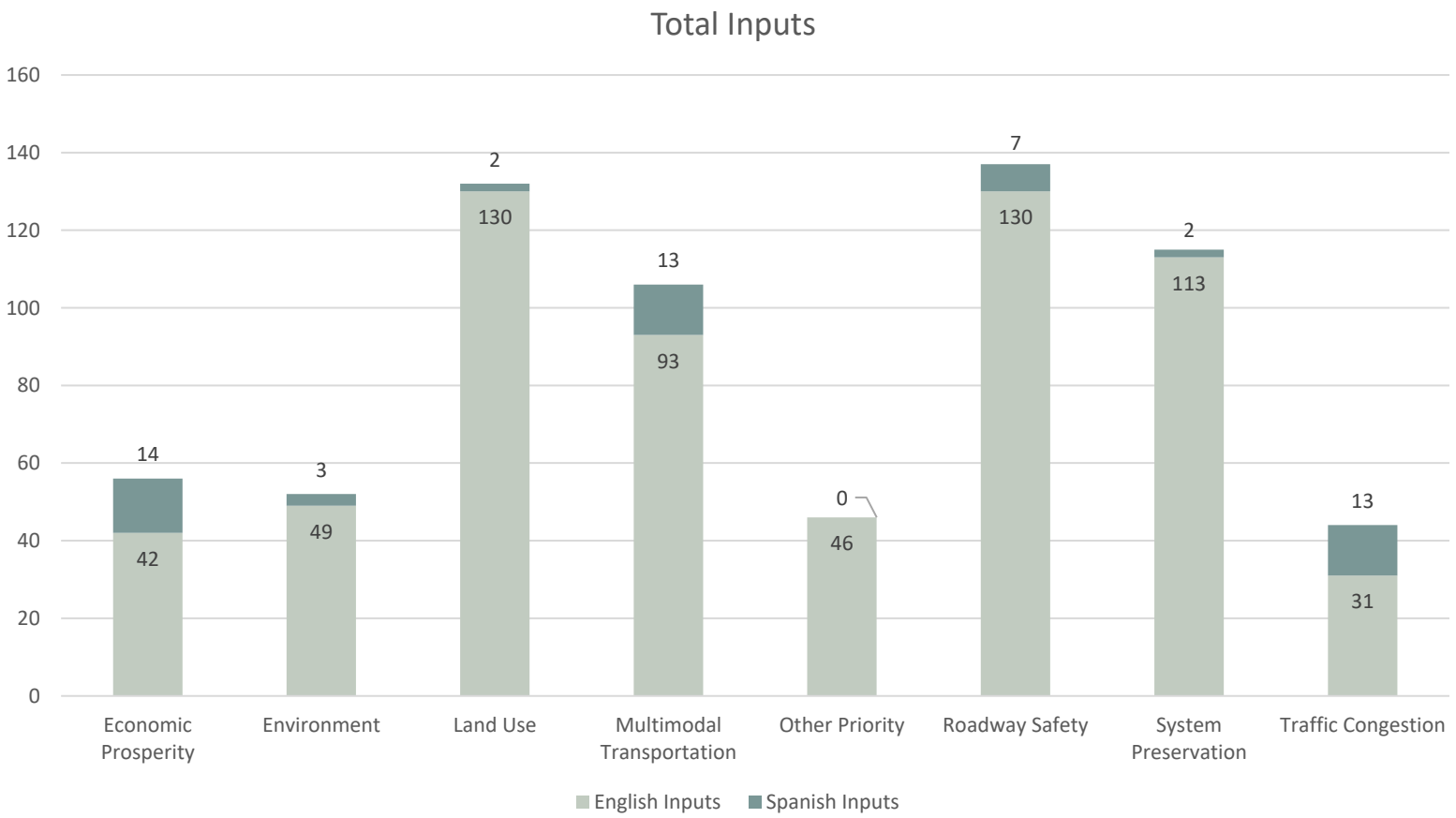
Includes a Spanish Response

LRTP Outreach Survey - Mapping

- Total Markers - 270
- Improvement Needs:
  - Bike/Pedestrian – 60
    - Sidewalk & Bike Path Needed
  - Roadway – 18
    - Road Maintenance
  - Transit – 133
    - New Route & Service Needed
  - Freight – 5
  - Concerns – 29



LRTP Outreach Survey - Ranking



- Expand equitable transit access with more routes, greater frequency, and service to underserved areas
- Improve safety and accessibility
- Strengthen transit reliability and the rider experience
- Coordinate transportation with responsible community growth, including affordable housing and job access